

The Checktrade Report

K C Roofing Services Ltd

14 September 2017

K C Roofing Services Ltd

K C Roofing Services Ltd are the Roofing experts with years of experience and training. Established in 1992 we have built up the very best reputation in London and Essex.

We carry out ALL roofing works from small repairs to total renewals. Flat or Pitched.

Our team understands the importance of our customers' needs and insure the very highest level of customer service and professionalism at all times. We are based in London and Essex giving us the benefit to cover a large area. All our quotations are totally free of charge with no obligations. These can be issued via email or by post.



Useful Contact Information

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About This Report

K C Roofing Services Ltd are members of the consumer information service Checktrade. Checktrade provide a free, independent service to consumers. We supply you with up-to-date information on trades and service providers, helping you to make informed decisions on whom you employ.

To join, our members are vetted then continuously monitored by feedback from their customers, which we make public. They agree to work to the high Checktrade standard.

We enable our members to print this Report directly from our web site to show you their credentials and customer feedback.

They cannot change or select the vetting details or feedback – this comes unbiased from our database (print quality may vary).

This Report shows the 25 most recent feedback submissions for this member. Their entire feedback history can be read freely at

www.checktrade.com/KCRoofingServicesLtd

If you have any further questions about this Report or member please call us on **0333 0146 190**.

Your Feedback Counts

To date we have received **3,143,833** feedback submissions from consumers like you. If you decide to employ this member, please add your

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comments online at

www.checktrade.com/KCRoofingServicesLtd

for the benefit of others. Alternatively, ask them for a customer feedback card and post it back to us free of charge.

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Feedback Summary



Overall Rating	Positive Feedback	Last 6 Months
9.96	100%	10.00

What do these Scores Mean?

The **chart** (left) shows this tradesperson's average score out of 10 in four key areas. The numbers are the average of all real customer scores given to this Checkatrade member with nothing left out.

The **overall rating** is the average of all of these scores added together. The **positive feedback rating** shows the percentage of past customers who would recommend them.

Specific customer scores are printed from page 4 of this Report onwards.

More about the Trader

Profile

Membership Number: **240286**
Member Since: **21 January 2014**
Total Feedback: **130**

👍 **Recommended**

👎 **Monitored**

Vetting

Interviewed: **On 21 January 2014**
Limited Company: **Yes: registered as K C Construction Ltd. No. 05002455**
VAT Registered: **No**
Public Liability Insurance: **Current - verified 25 April 2017**
Insured by: **NIG**
Coverage Amount: **500000.0**

References

Received as part of the vetting process upon application for Checkatrade membership.

Flat roof

Friendly, fast and efficient.

[Customer In Dagenham, 27 January 2014](#)

Flat roof replacement, Guttering system renewal, and re decorating of external wood work.

They gave a very personal service and make sure the client is very happy. I intend to use them again.

[Customer In London, 29 January 2014](#)

Gained access to the main roof of a 4 storey property. Used Ropes and safety harnesses to gain access without scaffold and fixed the leak coming through the main roof.

Polite helpful, punctual, competent and a pleasure to have working on my home.

[Customer In London, 30 January 2014](#)

Repaired leak to main roof above cafe.

Reliable, efficient, a job well done.

[Customer In London, 30 January 2014](#)

New flat roof.

Work was very good. More than our budget.

[Customer In London, 30 January 2014](#)

The Checkatrade Standard

Our trades and services pledge to you, their customers, to:

- § Be honest.
- § Inform you of any call-out fees before attending the work.
- § Be realistic regarding start dates and how long work will take.
- § Return promptly all phone messages that you leave.
- § Keep all appointments booked and be on time. If unable to make original time or date, they will call you to let you know and reschedule where necessary.
- § Let you know immediately if they are unable to carry out estimated work, referring you back to Checkatrade for assistance in finding another tradesperson.
- § Be courteous and respectful to you, your property and your belongings.
- § Keep you notified of all aspects of the work being undertaken.
- § Advise you before commencing any works that generate further costs due to variation from the original contract.
- § Create an additional contract for any variations to the original contract agreement, signed by both parties (you and the tradesperson).
- § Never demand that payments must be cash.
- § Never be threatening, or verbally or physically abusive.
- § Deal with any complaints promptly and professionally.

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Customer Feedback

The **25** most recent feedback submissions from the public for **K C Roofing Services Ltd**. Their entire feedback history can be read freely at www.checkatrade.com/KCRoofingServicesLtd.

	Tidiness	Timekeeping	Courtesy	Workmanship	Overall
Flat roof replacement I'm so happy that I chose k c and his team. They were so helpful and done a brilliant job. I would highly recommend this company as they are very experienced and professional. Customer in Hornchurch, 6 September 2017	10	10	10	10	10
New grp roof fitted to old grp roof Brilliant workmanship Customer in London, 25 August 2017	10	10	10	10	10
Roof over hall + repairs It was a present and profanely engagement with the team I would recommend them to other clients Customer in London, 13 June 2017	10	10	10	10	10
Roof repairs to main roof Good job, well done. Very punctual. Very pleased. Customer in London, 15 March 2017	10	10	10	10	10
Flat roof/torch on felt As per usual KC ROOFING LTD Arrived before the time of arrival he gave and completed my roof to a high standard, KC never fails to please and I highly recommend his company	10	10	10	10	10

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Customer in Grays, 17 January 2017					
Roof flashing\ gutter repair. Good job.	10	10	10	10	10
Customer in London, 18 November 2016					
Roof fixed gutters cleaned , vent attached ,fiberglass valley The service was excellent, really stands out from an other roofing company, on time quick and very lovely to work with, thank you.	10	10	10	10	10
Customer in London, 3 November 2016					
Not specified by customer. Good communication and customer service. Very professional.	10	10	10	10	10
Customer in Hornchurch, 1 November 2016					
New flat roof on bay window. Great service. Brilliant job!	10	10	10	10	10
Customer in London, 31 October 2016					
Scaffold erected and new guttering fitted. Very reliable and did the job in short time scale, thanks.	10	10	10	10	10
Customer in London, 26 October 2016					
New flat roof Casey is very friendly and hard working, he finished work quickly, he knows his job well.	10	10	10	10	10
Customer in Upminster, 25 October 2016					
New guttering. Lovely service - two kind, knowledgeable guys who offered pair advice to our best interest. Highly recommend.	10	10	10	10	10
Customer in London, 24 October 2016					

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Unblocked gutter. KC attend very quickly and resolved the roof leak by unblocking the gutter. Great service. Well recommend. Customer in Hornchurch, 24 October 2016	10	10	10	10	10
Not specified by customer. Casey was very prompt and came back within a couple of hours of the very professional and I was kept up to date. Customer in London, 10 October 2016	10	10	10	10	10
Roof repair. Excellent and fast service. Customer in London, 9 October 2016	10	10	10	10	10
Gutter clearance. Always get KC Construction services in for all our building needs. Customer in ', 30 September 2016	10	10	10	10	10
New slate roof. Casey and his team was on time, they left my site clean and tidy and the work was outstanding, highly recommended. Customer in Grays, 8 September 2016	10	10	10	10	10
Flat roof repair. Great job. Customer in London, 12 August 2016	10	10	10	10	10
New flat roof. Pleased with all work carried out. Customer in London, 12 July 2016	10	10	10	10	10
Coping stones fitted to parapet wall.	10	10	10	10	10

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Very professional, easy process from quote to completion. Customer in London, 6 July 2016					
Flat roof. Outstanding quality, very neat and tidy. Customer in Grays, 1 July 2016	10	10	10	10	10
Site inspection and unblocking roof outlets. On time, our client was very impressed. Customer in London, 27 June 2016	10	10	10	10	10
Roof repairs. Great guys well recommend. Customer in London, 23 June 2016	10	10	10	10	10
Roof works - new flat roof Various works to roof. Would recommend. Customer in London, 27 April 2016	10	10	10	10	10
Guttering repairs. Polite and friendly. Customer in London, 13 April 2016	10	10	10	10	10
Date joined Checktrade		21 January 2014			
Total amount of customer feedback		130			
Date of last feedback		14 September 2017			
Number in the last 6 months		10 feedback averaging 10.00			
Average Score		9.96			



Consumer Hotline: 0333 0146 190

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Where reputation matters

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Customer Checklist

- ü **Read** through this Report carefully
- ü **Call** our Consumer Hotline on **0333 0146 190** or visit our web site at **www.checkatrade.com** if you want to confirm that the information in this Report is genuine.
- ü If you employ them, ask them for a feedback card that you can post back to us free of charge or please add your feedback for this member online at **www.checkatrade.com/KCRoofingServicesLtd**.
- ü Next time you need some work doing, go straight to our web site **www.checkatrade.com** to find thousands of reputable tradespersons.